

Canada Life

Your Local Link to IGP in the UK (Life & Pensions)

Why partner with Canada Life?

Market leading provider

Canada Life is one of the largest providers of Group Insurance in the UK by premiums, lives and policies. They support over 27,000 employers, covering a total of 3 million lives (Swiss Re Watch 2024).*

Market leading technology

CLASS is Canada Life's online group insurance system, holding over 12.5% of all UK group insurance policies (Swiss Re Watch 2024). It lets you quote, renew and administer policies anywhere, anytime.

Flexible and unique

Offering a bespoke approach to Income Protection Claims Management, Canada Life are about more than just a financial benefit. As well as a wide range of Support Services, employers have access to one of the market-leading rehabilitation services that helps their employees return to work.

Customer-focused innovation*

- Offers **Toothfairy** to all policy holders across all products. Toothfairy™ is the UK's first health regulated, smart dental app. Designed by dentists and partnering with real dentists in the UK, Toothfairy provides instant access to advice, guidance and prescriptions, all from the comfort of home.
- **WeCare** is available with every Group Income Protection and CLASS policy. WeCare provides an extensive range of virtual services delivering holistic support to improve the medical, mental, legal and financial wellbeing of today's employees. Available through a simple app,

WeCare provides easy access to 24/7 GP consultations, mental health support, get fit programmes and much more.

- Goes the extra mile for employee wellbeing, introducing myStrength to all UK policyholders across all products. **myStrength** is a new mental wellbeing app designed to help employees overcome life's challenges.
- First to bring the innovative service **BestDoctors** to the UK market.

Value for money

Tailored products based upon an accurate risk assessment combined with a range of additional services, committing to give outstanding value. *

Service

Leading industry service standards with award-winning customer service and dedicated regional Account Managers.

Why choose Canada Life:

- Group Life:
 - Claims paid on average in 10 days or less once all information is received
 - Quote to on-risk in 15 minutes with CLASS
- Group Income Protection:
 - Day 1 early intervention service included
 - Expert advice from rehabilitation consultants
 - Quote to on-risk in 15 minutes with CLASS
 - Dedicated claims management team

* All additional support services are non-contractual benefits provided through Canada Life and can be altered or withdrawn at any time.

- Group Critical Illness:
 - Up to 41 illnesses can be covered (13 core illnesses and 28 additional)
 - Children's cover included with every policy at no additional cost
 - No medical underwriting for policies with more than 11 lives
 - Quote to on-risk in 15 mins with CLASS

Facts & figures

- IGP Network Partner since 1994
- Financial strength ratings:
 - A.M. Best: A+ (per 3/7/2025)
 - Fitch: AA- (per 10/18/2024)
 - Moody's: Aa3 (per 10/23/2024)
 - Standard & Poor's: AA (per 11/20/2024)
 - DBRS Morningstar: AA (9/18/2024)

Recent awards & recognitions

- Health Insurance Awards - Best Group Risk Provider – Winner for 9 consecutive years (2013-2021)
- ILP Moneyfacts Awards - Best Group Protection Provider – Winner 2019 to 2024
- See full list of awards [here](#)



More information

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