

Singapore Life Ltd.

Your Local Link to IGP in Singapore

Why partner with Singapore Life Ltd.?

Market leader

Singapore Life Ltd. (Singlife) is one of the largest providers of employee benefits and healthcare in Singapore.

Experience & expertise

Singlife has more than three decades of experience in developing customized solutions for more than 3,000 clients and offers a comprehensive array of life and health insurance products to suit every business need.

Efficiency & effectiveness

- Singlife's Managed Healthcare Panel Clinics: Access to an island-wide network of clinics with the convenience of cashless payment.
- Availability of using virtual medical cards via smart phones.
- Electronic Claims Submission (e-Claims) for Singlife's Managed Healthcare program: online submission of claims with claims status facility and faster turnaround time for claims reimbursement.
- Singlife's Electronic Payment Advice (e-Advice) provides payment advice via e-mail.

Singlife ClaimConnect

A smartphone app that lets employees covered under Singlife's Group Insurance plan self-service their insurance needs on-the-go. With Singlife ClaimConnect, employees can submit claims with supporting documents, find a panel clinic, and view their claims history.

Singlife EBConnect

An online portal that allows HR officers, brokers and advisors to process their paperwork efficiently and with ease. They can update employee information, print reports, view claim letters and submitted documents, as well as the complete benefits table for a single employee or for the whole company – all in one place.

Quality service

Singlife's years of underwriting experience and dedicated staff ensure Singlife has the expertise, technical knowledge and skills, resources, and system capabilities to handle comprehensive and major insurance schemes that cater to the needs of their clients.

Innovative and tailored products

Singlife can provide insurance products that are customized to meet the needs of medium-sized and Global MNC businesses.

Commitment to Sustainability

- Singlife offers sustainable financial products that contribute positively to a long-term sustainable community, including the first-in-market cover for dementia and other mental health issues.
- On GROW, Singlife's investment platform, there are more than 100 ESG Fund options for investing in sustainability.
- Official signatory of the United Nations Principles for Sustainable Insurance (UNPSI) and the United Nations-supported Principles for Responsible Investment (UNPRI).

Facts & figures

- IGP Network Partner since 1984
- Financial strength ratings:
 - Fitch: A+ (per 1/22/2025)
 - Moody's: A1 (per 4/1/2024)
- Singlife became a fully owned subsidiary of Sumitomo Life in 2024. Sumitomo Life, operating since 1907, is one of the largest life insurance companies in Japan and provides a wide range of insurance products and services.

Recent awards & recognitions

- 2025: Singlife sponsors the Wheelchair Rugby Association ("WRAS"). This partnership underscores Singlife's commitment to fostering inclusivity and resilience in Singapore's sports community.
- 2024: Singlife named a Champion of Good by the National Volunteer and Philanthropy Centre (NVPC), which recognized Singlife for its accomplishments in supporting environmental and societal initiatives.
- 2024: InsuranceAsia News Country Awards Excellence: Awards for Outstanding Customer Service and Best Bancassurance Partnership.
- 2023: Singlife is the first Southeast Asian insurer to join the United Nations-supported Principles for Responsible Investment and the only insurer represented on the industry-led Sustainability Reporting Advisory Committee guiding Singapore companies towards adopting the International Sustainability Standards Board (ISSB) standards.
- 2023: Singlife published its second Sustainability Report showcasing the company's progress and achievements across its five sustainability pillars – Responsible Investor, Accelerator of Net Zero, Innovator for Green and Good, Sustainability-Embedded Culture, and Effective Governance and Risk Management.
- 2023: Singlife launched Care Collab, a one-stop health services hub with healthcare ecosystem partners including the Agency for Integrated Care (AIC), Dementia Singapore, Homage, and more, to provide policyholders and caregivers access to preventative care and health support services.



More information

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