# **<b>€**IGP



### MAPFRE Perú Compañía de Seguros y Reaseguros Your Local Link to IGP in Perú

#### Why partner with MAPFRE Perú?

#### Reputable

- MAPFRE Perú was founded in 1999 and is part of the MAPFRE Group.
- The MAPFRE Group is the largest Spanishowned insurer in the world, the largest multinational insurance company in Latin America and one of the largest European insurance groups in terms of premium volume.

#### Flexibility

MAPFRE constantly evaluates and updates its products and services to reflect new developments or market trends, and solutions can be designed to meet the changing needs of employers and their employees.

## Full range of products & services

- MAPFRE Perú's portfolio includes:
  - Life
  - Permanent & total disability rider
  - Accidental death & disability
  - Group personal accident
  - Accident & sickness
  - Hospital & surgical

#### **Cost-effective solutions**

MAPFRE offers competitive pricing for all types of coverage available. It develops sustainable products and services for clients and offers them at a fair and appropriate price. By leveraging its brand reputation and commitment to social responsibility, MAPFRE works to build long-term relationships with clients based on trust.

#### **Commitment to quality**

- MAPFRE Perú strives to provide outstanding service and develop positive relationships with customers, shareholders, and society in general.
- MAPFRE Perú is dedicated to delivering high-quality services that align with client needs and expectations, utilizing solutions rooted in strong corporate governance, sustainability, and the expertise of its skilled workforce.

#### Broad geographic coverage

- MAPFRE Perú is headquartered in Lima and has an extensive network of offices throughout the country.
- MAPFRE's network of offices and agents is complemented by digital channels that increase accessibility and flexibility. A dedicated telephone service is available 24 hours a day, 365 days a year.

#### **Specialization**

- MAPFRE's structure of units and teams with autonomous management and digital capabilities, ensure customers receive a timely response and high-quality service.
- Specialized teams deliver the appropriate solution required for each client's activity and organization.

#### Qualified professionals

- MAPFRE encourages teams of committed and talented people, with a management model that promotes professional development, learning, and solidarity.
- MAPFRE promotes a culture of hard work, meeting objectives, and professional career development within the company.

#### **Facts & figures**

- IGP Network Partner since 2014
- Financial strength ratings:
  - MAPFRE Perú Compañía de Seguros y Reaseguros Moody's: A+ (3/21/2024)
  - MAPFRE Re:
    A.M. Best: A (10/17/2024)
    Standard & Poor's: AA- (7/11/2024)

#### **Recent awards & recognitions**

- In the Customer Xperience Index 2024, a ranking that recognizes the brands that offer the best customer experience in Peru, MAPFRE Perú ranked first in the Insurance category, based on brand, product, service and experience.
- Parent company MAPFRE was named the most responsible insurer out of 100 companies, according to the Merco ESG (Environmental, Social and Governance) Responsibility Spain 2024 report.
  - At the end of 2023, a total of 1,090 people with disabilities from 27 countries, 3.9 % of the workforce, worked at MAPFRE, 97% with permanent contracts and 93% with full-time jobs.
  - To fulfill its environmental promises and achieve carbon neutrality by 2030, MAPFRE has created the Corporate Environmental Footprint Plan 2021-2030. This plan aims to reduce and compensate for MAPFRE's environmental impact in all the countries where it operates. MAPFRE has already reduced its global carbon footprint by 25%, and its goal is to be a net-zero company in all countries by 2030.
- In 1975, a nonprofit institution, Fundación MAPFRE was created. It operates in almost 30 countries with the objective of improving people's lives and contributing to well being and social development. It helps to improve the economic, social and cultural conditions of the underprivileged in the majority of locations in which MAPFRE is present.
  - In 2023, more than 67 million people benefited from Fundación MAPFRE programs and activities that promote employment, education, health, culture, and research, among others.
  - More information about Fundación MAPFRE can be found at: https://www.fundacionmapfre.org/



#### more information

#### Mr. Cesar Herrera Mazuelos

MAPFRE Perú Compañía de Seguros y Reaseguros Av. 28 de Julio 873 Miraflores Lima, Peru

T (511) 213-7373 ext. 2503
 E cherrera@mapfre.com.pe
 W www.mapfre.com.pe



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