

UniSalute S.p.A.

Your Local Link to IGP in Italy (Health)

Why partner with UniSalute S.p.A?

Experience & reliability

UniSalute has been dedicated exclusively to health protection for more than 30 years. UniSalute is part of the Unipol Group, the leading Italian insurance group.

High-quality network

UniSalute offers some of the best healthcare facilities available in the market. Their network encompasses thousands of affiliated healthcare facilities across Italy, including: hospitals and clinics, diagnostic centers, dentists, psychotherapeutic centers, social welfare workers (including home access), spas.

Integrated multi-channel services

UniSalute provides integrated multi-channel tools to facilitate the use of services and improve integration. The website, app and call center are different contact channels that are complementary and closely linked for maximum efficiency of the services offered. These tools allow insureds to:

- Book services at affiliated healthcare facilities
- Update personal information and bank details
- Request refunds by uploading or taking a picture of the documentation
- Consult their own healthcare plans
- Receive advice on the selection of the most suitable facility and prompt confirmation of booking at that facility
- Access information about their account statements and the status of refund requests
- Receive medical advice and tips on health and wellbeing

Extensive range of healthcare solutions

UniSalute provides far more benefits than what is typically covered in traditional policies. They offer innovative, customized, and flexible healthcare plans, designed to meet the specific needs of the corporate world. UniSalute offers hospitalization, specialist services, high specialization, diagnostics, and other innovative coverage, including:

- Dental care
- Telemonitoring of common chronic diseases
- Annual check-ups for prevention
- Prevention of metabolic syndrome
- Specific services for maternity, wellbeing, and children
- Home nursing assistance
- Psychotherapeutic treatment
- Assistance services 24/7

At your service

UniSalute's specialized staff of telephone operators and doctors is always at your service:

- More than 50 consultants address and evaluate costs and quality of care at affiliated facilities and doctors provide medical advice
- Scientific Committee: UniSalute is the first insurance company in Italy to establish a scientific committee comprised of medical specialists from various fields for consultation and trend analysis

Facts & figures

- IGP Network Partner since 2019
- Financial strength ratings (for Unipol Group):
 - A.M. Best: A- (per 7/24/2024)
 - Fitch: A- (per 10/29/2024°)
 - Moody's: BAA2 (per 11/21/2024)
 - DBRS Morningstar: A (7/17/2023)

Recent awards & recognitions

- 2025 MF Insurance Awards - Best Technical Result in Health Insurance
- 2022 Milano Finanza Insurance Awards – Best efficiency in non-life insurance
- 2022 Health and Medmal Insurance Awards – Best innovative online health insurance policies
- 2021 Le Fonti Insurance Awards – Best Digital Customer Experience



More information

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