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Why partner with MAPFRE BHD?

Strength and Experience

MAPFRE BHD Compañía de Seguros, S.A. combines the strength and experience of an international leader, MAPFRE, together with the experience and solvency of a Dominican financial group, Centro Financiero BHD LEON.

- MAPFRE is the largest Spanish-owned insurer in the world, the largest multinational insurance company in Latin America and one of the largest European insurance groups in terms of premium volume. It has a strong presence in more than 45 countries and more than 5,500 offices distributed on five continents.
- Centro Financiero BHD LEON is one of the largest financial groups in the Dominican Republic. It is comprised of over a dozen subsidiaries in the financial and insurance sectors and has a long tradition of service in the Dominican Republic. Centro Financiero BHD LEON Banco owns BHD, S.A., the second largest privately-held bank in the Dominican Republic.

Financial strength

- In 2024, for the sixth consecutive year, MAPFRE BHD Seguros received a financial strength rating from Fitch Ratings of AAA (dom) on a national scale, with a stable outlook, according to the most recent report published by the international rating agency.
- MAPFRE BHD Seguros is the only company in the Dominican insurance market to have received a AAA rating from Fitch for six consecutive years.

Commitment to quality

- MAPFRE BHD provides the Dominican insurance market with comprehensive, competitive, and specific solutions for the needs of clients, their properties, and assets, under the highest international standards of quality and service.
- MAPFRE BHD focuses on reducing risks, meeting goals, and continually improving processes to achieve operational efficiency.
- MAPFRE BHD was the first and only company in the Dominican Republic to obtain the Business Continuity Management System Certificate, according to the UNE-EN ISO 22301 Standard issued by AENOR Dominicana.
 - ISO 22301 provides a framework that businesses can use to minimize the impact of crises and disruptive incidents on their organizations.

Innovation

MAPFRE BHD offers both group and individual insurance and has made significant investments in technology designed to enhance customer service, as well as the development of new products.

Qualified professionals

- To meet the needs of customers, suppliers, and intermediaries, MAPFRE BHD promotes a culture of hard work, meeting objectives, and career development.
- MAPFRE BHD nurtures a people-centered and collaborative work environment in which employees contribute their knowledge and skills to deliver innovative solutions that improve people's lives.

Facts & figures

- IGP Network Partner since 2000.
- Financial strength ratings:
 - MAPFRE BHD Compañía de Seguros, S.A.: Fitch: AAA(dom) (11/25/2024)
 - MAPFRE Re:
 A.M. Best: A (10/17/2024)
 Standard & Poor's: AA- (7/11/2024)

Recent awards & recognitions

- Highly ranked (#3) in the category "All Risk Insurance Companies" by Mercado Magazine in the 2023 category, according to the research of "The Most Admired Companies in the Dominican Republic".
- Recognized for the 18th time in 2023 as "One of the Best Companies to Work for in the Dominican Republic" by Mercado Media Network.
- In the first edition of MERCO Companies, Leaders and ESG Responsibility held in the Dominican Republic, MAPFRE BHD SEGUROS has been chosen as one of a 100 companies with the best corporate reputation in the country, placing in the Top 20, specifically position 18 in the overall ranking.
- MAPFRE BHD SEGUROS is also represented in the MERCO rankings of the following categories:
 - 5th in the Sector Ranking of Companies Financial Sector
 - 17th in the Ranking of the 50 Most Responsible Companies based on Ethics and Corporate Governance
 - 22nd in the Global Ranking of the 100 Most Responsible ESG Companies
 - 24th in the Global ESG Ranking of the Most Environmentally Responsible Companies
 - 34th in the ranking of the 50 most responsible companies internally, to customers, and to society

MERCO (Corporate Reputation Business Monitor) is the leading corporate monitor in Latin America and has been evaluating companies' reputations since 2000. Rankings are made based on six assessments and more than twenty sources of information.



More information

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