





## MAPFRE Compañia de Seguros de Vida de Chile S.A.

## Your Local Link to IGP in Chile

# Why partner with MAPFRE Compañia de Seguros de Vida de Chile?

#### Reputable

- MAPFRE Compañia de Seguros de Vida de Chile was incorporated in 1986 and is part of the MAPFRE Group.
- The MAPFRE Group is the largest Spanishowned insurer in the world, the largest multinational insurance company in Latin America and one of the largest European insurance groups in terms of premium volume.

#### Commitment to quality

- For nearly 40 years, MAPFRE Chile has implemented advanced technologies to facilitate policy management, enhance customer service, and customize essential services.
- MAPFRE Chile strives to provide quality services that meet the needs and expectations of clients through solutions based on strong corporate governance, sustainability, and the expertise of its skilled workforce.
- MAPFRE focuses on reducing risks, meeting goals, and continually improving processes to achieve operational excellence for the benefit of clients, employees, partners, and shareholders.

## **Specialization**

- MAPFRE's structure of units and teams with autonomous management ensure a timely response to clients.
- Specialized teams deliver the appropriate solution required for each client's business and organization.

#### Innovation

Due to a close affiliation with its parent company, MAPFRE Chile has access to expertise, and investment in research and development that has led to innovative products and services.

#### **Flexibility**

Recognizing that customer needs are diverse and evolve over time, MAPFRE consistently evaluates and updates its products and services to align with market trends, designing solutions to meet the changing needs of employers and their employees.

#### Geographic coverage

MAPFRE Chile has an extensive network of branch offices located throughout the country supported by digital capabilities that enhance accessibility, convenience, and timely service.

#### **Cost-effective solutions**

MAPFRE offers competitive pricing for all types of coverage available. It develops sustainable products and services for clients and offers them at a fair and appropriate price.

#### Qualified professionals

- To meet the needs of customers, suppliers, and intermediaries, MAPFRE promotes a culture of hard work, meeting objectives, and career development.
- MAPFRE nurtures a people-centered and collaborative work environment in which employees contribute their knowledge and skills to deliver innovative solutions that improve people's lives.

## **Facts & figures**

IGP Network Partner since 2007

· Financial strength ratings:

MAPFRE Vida Chile:Humphreys: AA- (5/22/2024)ICR Chile (Moody's): AA (5/10/2024)

- MAPFRE Re:

A.M. Best: A (10/17/2024)

Standard & Poor's: AA- (7/11/2024)

### **Recent awards & recognitions**

- Parent company MAPFRE was named the most responsible insurer out of 100 companies, according to the Merco ESG (Environmental, Social and Governance) Responsibility Spain 2024 report.
- At the end of 2023, a total of 1,090 people with disabilities from 27 countries, 3.9 % of the workforce, worked at MAPFRE, 97% with permanent contracts and 93% with full-time jobs.
- To fulfill its environmental promises and achieve carbon neutrality by 2030, MAPFRE has created the Corporate Environmental Footprint Plan 2021-2030. This plan aims to reduce and compensate for MAPFRE's environmental impact in all the countries where it operates. MAPFRE has already reduced its global carbon footprint by 25%, and its goal is to be a net-zero company in all countries by 2030.
- In 1975, a nonprofit institution, Fundación MAPFRE was created.
   It operates in almost 30 countries with the objective of improving people's lives and contributing to well being and social development.
   It helps to improve the economic, social and cultural conditions of the underprivileged in the majority of locations in which MAPFRE is present.
  - In 2023, more than 67 million people benefited from Fundación MAPFRE programs and activities that promote employment, education, health, culture, and research, among others.
  - More information about Fundación MAPFRE can be found at: https://www.fundacionmapfre.org



#### More information

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