€IGP



AXA - Global Healthcare Your Global Link to IGP for IMEs (Health)

Why partner with AXA - Global Healthcare?

Keeping your people at their best

With the AXA select medical network in almost 150 countries1, plus over 1.9 million1 recognized medical facilities available worldwide, your global employees will have the support they need to stay well in the first place, and to access healthcare easily when they need it.

More than just a perk

International health insurance is the most valued benefit for those on international assignment¹. A respected global health insurance plan that can adapt with your business can give your people the confidence to take their career further with you – as well as attracting the best new talent.

A comprehensive international health benefits package

Helps to give your employees the confidence and support they need to take their career global. Even an experienced employee on an assignment needs to know they'll have support, wherever they go. AXA's specialists can take care of all the details: working closely with you to create a smart, bespoke package that adapts with your business.

Let the experts take care of your plan

Your dedicated account management team are there to manage your scheme - from help and advice on setting up your plan to everyday management. If you're looking after a larger set of employees on assignment, AXA – Global Healthcare will support you with stakeholder presentations and detailed information on how your employees are using your plan, allowing you more time too.

However complex your business, AXA – Global Healthcare have a flexible healthcare solution to meet your needs, including bespoke healthcare packages for large corporates. Find out how they can support businesses like yours here.

A truly global service

- 1.9m medical facilities worldwide covering all the locations you'd expect ²
- 80.5% of claims paid in 2 days ³
- 4.7/5 star service rating by customers, consistently ⁴

¹ AXA World of Work Report, 2020. Research undertaken by Savanta, an independent market research agency, from a sample of 568 globally mobile workers and 543 HR Decision Makers.

² Based on treatment providers in the AXA Select network worldwide, as of January 2023.

³ 80.5% of eligible claims submitted online between January 2022-December 2022, were paid within two days.

⁴ Customers rated their service 4.73 out of 5 stars via the Customer Service Instant Customer Feedback tool between January - December 2022, based on 19,770 responses.



Facts & figures

- IGP Network Partner since 1981
- Financial strength ratings:
 - A.M. Best: A+ (per 10/2/2024)
 - Moody's: Aa3 (per 10/18/2024)
 - Standard & Poor's: AA- (per 9/16/2024)

Recent awards & recognitions

- 2025 The Card & Payments Awards Winner 'Best Service to Business' award
- 2024 COVER Excellence Awards Finalist for "Best Outstanding Protection Product Innovation" award
- 2022 UK Health and Protection awards shortlisted for Best individual International Healthcare Provider, Best group International PMI Provider, Best Customer Service Delivery and Best Support or Add-on Service
- 2022 COVER Customer Care Awards finalist for Customer Service: 'Above & Beyond'
- 2022 COVER Excellence awards finalist for 'Outstanding Group Health Insurance', 'Outstanding Individual Health Insurance' and Outstanding Added Value (Provider)'



More information

Daniel Close

- AXA Global Healthcare International House Forest Road Tunbridge Wells, Kent. TN2 5FE United Kingdom
- **M** +44 (0) 7977 591 160
- E daniel.close@axa.com
- **W** www.axaglobalhealthcare.com



The information in this document is subject to change without notice. Please contact your IGP Account Manager or IGPinfo@jhancock.com for more details.

The International Group Program (IGP) is a registered brand name under John Hancock. IGP operates in the State of New York under JH Signature Insurance Agency, Inc., a NY licensed broker.

IGP has provided the website address of our Network Partners for your convenience. John Hancock is not responsible for the content or accuracy of our Network Partners' web-site(s).

IGP Network Partners operating outside of the United States are not necessarily licensed in or authorized to conduct insurance business in any state in the United States including, the State of New York. The policies and/or contracts issued by a Network Partner to contract holders outside of the United States have not been approved by the NY superintendent of Financial Services, are not protected by the NY State guaranty fund and are not subject to the laws of NY or the laws and/or protections of any other state where the Network Partner is not licensed to do business.

© International Group Program - www.igpinfo.com - Follow us on LinkedIn